

GOVERNMENT OF PUDUCHERRY
O/o THE DISTRICT COLLECTOR-CUM-CHAIRMAN (PDeGS)
PUDUCHERRY DISTRICT e-GOVERNANCE SOCIETY



No: 1001/DRDM/EDP/2017

Dt: 27 DEC 2019

ORDER

Sub:- PDeGS – Thiru. A. Dhivyan, VLE, – Cancellation Order Issued - Reg.

Ref:- (1) PeGS – Lr. No.27/PeGS/CSC/2012-13/1687, dt: 08/02/2013
(2) SOP Guidelines for CSC 2.0
(3) PDeGS Notice no.1001/DRDM/EDP/2017/Misc replies dt:28/01/2019
(4) No.1001/DRDM/EDP/2017/Misc replies dt: 06/03/2019
(5) Letter No.Nil, dt: 27/11/2019 received from Thiru. A. Nagarajan,
Puducherry.

WHEREAS Thiru. A. Dhivyan was approved as Village Level Entrepreneur (VLE) to operate Common Service Centre by Puducherry e-Governance Society (PeGS) vide letter No.: 27/PeGS/CSC/2012-13/1687 Dt: 08/02/2013.

2. **AND WHEREAS**, on receipt of complaints against Thiru. A. Dhivyan, VLE, regarding unannounced closure of CSC and collection of exorbitant charges for Passport Services he was warned that his allotment will be cancelled if any complaints were received in future, vide No.1001/DRDM/EDP/2017/Misc replies dt: 06/03/2019.

3. **AND WHEREAS**, Thiru. Nagarajan had complained vide his letter dt: 27/11/2019 that Thiru. A. Dhivyan, VLE had collected Rs.2,000/- vide bill No.591 dt: 21/10/2019.

4. **AND WHEREAS**, on enquiry it is noticed that the service charges for VLE is only Rs.100 and the statutory fee payable is Rs.1,500 and Thiru. A. Dhivyan, VLE should have collected Rs.1600/- only

5. **AND WHEREAS**, Thiru. A. Dhivyan is found to have not heeded to the warning already issued and had collected charges more than what is due as is evident from the receipt issued to one Thiru. A. Nagarajan.

6. **AND WHEREAS**, this indicates that Thiru. A. Dhivyan, VLE not changed his behaviour and is in the habit of collecting extra charges for the services rendered by him.

7. **AND WHEREAS**, even after issuing of warning notice he is found to be collecting exorbitant charges in Passport services and has been violating the guidelines stated in the Standard Operating Procedure.

8. **NOW THEREFORE**, the allotment of CSC to Thiru. A. Dhivyan, VLE at Ground floor, Planning and Research Department in Shakthi Nagar Ward hereby stands cancelled with immediate effect.

// BY ORDER OF THE DISTRICT COLLECTOR-CUM-CHAIRMAN (PDeGS)//

P. Muthumeena
27/12/19

(P.MUTHUMEENA)
MEMBER SECRETARY (PDeGS)

To

Thiru. A. Dhivyan,

CSC, No: 505, Ground floor, Planning & Research Department Complex, Puducherry.

Copy to

1. The Director, Planning and Research Department, Puducherry
2. The Director, Information Technology, Saram, Puducherry.
3. The Director, Local Administration Department, Puducherry.
4. The SIO, National Informatics Centre, Puducherry.
5. The State Head Operations (CSC-SPV)
6. The Senior Executive (CSC-SPV)

} (through e-mail)