



**No.11699/DHFWS/2023-24/C5/OUTSOURCING/RGGW&CH/  
GOVERNMENT OF PUDUCHERRY  
DIRECTORATE OF HEALTH & FAMILY WELFARE SERVICES, PUDUCHERRY**

Dated : 07.12.2023.

**NOTICE INVITING e-TENDER**

**Outsourcing of Health-care services in all Health Institutions and FMS in 500 bedded  
Rajiv Gandhi Govt. Women and Children Hospital, Puducherry**

On behalf of the President of India, tenders are invited through e-Tendering by the Director (Health), Directorate of Health & Family Welfare Services, Puducherry, from companies who have got adequate exposure and experience in execution of such works in hospitals under Government sector/Private sector for **Outsourcing of Health-care services in all Health Institutions of Union Territory of Puducherry and Facility Management Services in 500 bedded Rajiv Gandhi Govt. Women and Children Hospital, Puducherry** for the following services,

Sl.No	Services identified for outsourcing
1.	Electrical and plumbing maintenance including all required works like digging, masonry etc
2.	Cleaning and Sanitation services etc
3.	Security
4.	Tailoring
5.	Maintenance of Landscaping and Interior Garden
6.	Preparation and Supply of Diet
7.	Laundry services
8.	Front Desk Management
9.	Ward Attendant Services
10.	Laundry Attendant Services
11.	Drivers

The Bidder, after having a valid Digital Signature Certificate (DSC) can obtain the USER ID and Password from NIC, Puducherry, with which only, the bidder be able to download the RFP, Press Notice; Notice Inviting Tender and other related documents and upload the bid documents on-line on the official website <https://pudutenders.gov.in>. The tender details, terms and conditions and time schedule may also be downloaded from the website <https://www.py.gov.in> and <http://health.puducherry.gov.in> for reference only. For further details and assistance in e-bidding, the Tenderers may contact the "e-Procurement Cell, 3rd Floor, Chief Secretariat, Puducherry. The Help Desk number is (0413 – 2220225). For their own benefit, it is suggested that the Tenderers may contact the above telephone number for training.

The Bidder who had downloaded the Tender Schedule from the website shall submit the Tender Bids on-line before the scheduled time of submission. The tender forms will be electronically issued to Bidders only on receipt of Tender fee of **Rs.1,000/- + GST @ 18%** (Rupees one thousand + GST 18%) and shall pay through Internet Banking enabled account with any of the list of Banks available in the SBI e-Pay online payment and an amount of **Rs. 1,00,000/-** (Rupees one lakh only) as Bid Security / E.M.D through Internet Banking enabled account with any of the list of Banks available in the SBI e-Pay online payment. **CASH / CHEQUE / POSTAL ORDERS / TELEGRAPHIC MONEY ORDER WILL NOT BE ACCEPTED.**

**The Technical Bid** should be submitted to the Directorate of Health & Family Welfare Services, Health Complex, Rue Victor Simonel, Puducherry – 1, in a sealed cover superscribing **"Outsourcing of Health-care services in all Health Institutions of Union Territory of Puducherry and in the 500 bedded Rajiv Gandhi Govt. Women and Children Hospital, Puducherry.**

The details of Tender Schedule are given below :

S.No.	Subject	Date	Time
1	Downloading of Documents	From <b>06.12.2023</b>	10.00 Hrs
		To <b>27.12.2023</b>	16.00 Hrs
2	Pre-Bid Clarification	<b>13.12.2023</b>	10.00 Hrs
3	Bid Submission Start time - online	<b>06.12.2023</b>	10.00 Hrs
4	Last Date for Bid Submission (inclusive of Tender Documents Fees, EMD/Bid Security, Technical Contents and Financial Bid)	<b>27.12.2023</b>	16.00 Hrs for Online submission
		<b>27.12.2023</b>	17.00 hrs for hard copy submission
5	Date of Opening of Technical Bid On line	<b>28.12.2023</b>	11.00 Hrs
6	Date of Opening of Financial Bid	Will be intimated later after technical evaluation process is over	

**(If any of the days happen to be a holiday, the next working day will be the date)**

Tenderers are requested to stick on the date and time limit specified above strictly.

The Director (Health) reserves the right to change the opening time and date of the Tender for administrative reason by notifying the same in the website. The Department will not be liable for any delay in submission of tender and computer system errors.

**Dr. G. SRIRAMULU**  
**DIRECTOR (HEALTH)**